

TOWN OF TAYLORSVILLE
LOCAL WATER SUPPLY PLAN

WHEREAS, North Carolina General Statute 143-355(l) requires that each unit of local government that provides public water services or plans to provide such services shall, either individually or together with other such units of local government, prepare and submit a Water Shortage Response Plan; and

WHEREAS, as required by the statute and in the interests of sound local planning, a Water Shortage Response Plan for Town of Taylorsville, has been developed and submitted to the Town Council for approval; and

WHEREAS, the Town Council finds that the Water Shortage Response Plan is in accordance with the provisions of North Carolina General Statute 143-355(l) and that it will provide appropriate guidance for the future management of water supplies for Town of Taylorsville, as well as useful information to the Department of Environment and Natural Resources for the development of a state water supply plan as required by statute;

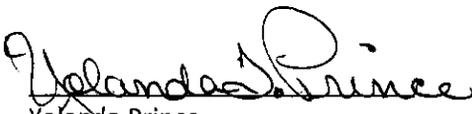
NOW, THEREFORE, BE IT RESOLVED by the Town Council of Town of Taylorsville that the Water Shortage Response Plan entitled, Town of Taylorsville Water Shortage Response Plan dated May 5, 2018, is hereby approved and shall be submitted to the Department of Environment and Natural Resources, Division of Water Resources; and

BE IT FURTHER RESOLVED that the Town Council intends that this plan shall be revised to reflect changes in relevant data and projections at least once every five years or as otherwise requested by the Department, in accordance with the statute and sound planning practice.

This the 5th, day of June, 2018.

George B. Holleman, Mayor

Signature:



Yolanda Prince
Town Clerk

**Water Shortage Response Plan
Town of Taylorsville, North Carolina
September, 2010**

The procedures herein are written to reduce potable water demand and supplement existing drinking water supplies whenever existing water supply sources are inadequate to meet current demands for potable water.

I. Authorization

The Taylorsville Town Manager shall enact the following water shortage response provisions whenever the trigger conditions outlined in Section IV are met. In his or her absence, the Public Works Director will assume this role.

Mr. David Odom
Taylorsville Town Manager
Phone: (828) 632-2218
E-mail: townmanager@taylorsvillenc.com

Mr. David Robinette
Taylorsville Public Works Director
Phone: (828)-632-2218
E-mail: publicworks@taylorsvillenc.com

II. Notification

The following notification methods will be used to inform water system employees and customers of a water shortage declaration: employee e-mail announcements, notices at municipal buildings, notices in water bills. Required water shortage response measures will be communicated through *The Taylorsville Times*, PSA announcements on local radio and cable stations and website (<http://www.taylorsvillenc.com/index.htm>). Declaration of emergency water restrictions or water rationing will be communicated to all customers by telephone door hangers if necessary.

III. Levels of Response

Five levels of water shortage response are outlined in the table below. The five levels of water shortage response are: voluntary reductions, mandatory reductions I and II, emergency reductions and water rationing. A detailed description of each response level and corresponding water reduction measures follow below.

Stage	Response	Description
1	Voluntary Reductions	Water users are encouraged to reduce their water use and improve water use efficiency; however, no penalties apply for noncompliance. Water supply conditions indicate a potential for shortage.
2	Mandatory Reductions I	Water users must abide required water use reduction and efficiency measures; penalties apply for noncompliance. Water supply conditions are significantly lower than the seasonal norm and water shortage conditions are expected to persist.
3	Mandatory Reductions II	Same as in Stage 2
4	Emergency Reductions	Water supply conditions are substantially diminished and pose an imminent threat to human health or environmental integrity.
5	Water Rationing	Water supply conditions are substantially diminished and remaining supplies must be allocated to preserve human health and environmental integrity.

In Stage 1, Voluntary Reductions, all water users will be asked to reduce their normal water use by 5%. Customer education and outreach programs will encourage water conservation and efficiency measures including: irrigating landscapes at a minimum of two days per week, a maximum of one inch per week; preventing water waste, runoff and watering impervious surfaces; reduction of residential vehicle washing; washing only full loads in clothes and dishwashers; using spring-loaded nozzles on garden hoses; and identifying and repairing all water leaks.

In Stage 2, Mandatory Reductions I, all customers are expected to reduce their water use by 10% in comparison to their previous month’s water bill. In addition to continuing to encourage all voluntary reduction actions, the following restrictions apply: irrigation is limited to a half inch per week between 8PM and 8AM two day a week; outdoor use of drinking water for washing impervious surfaces is prohibited; eliminate residential vehicle washing; and all testing and training purposes requiring drinking water (e.g. fire protection) will be limited.

In Stage 3, Mandatory Reductions II, customers must continue actions from all previous stages and further reduce water use by 20% compared to their previous month’s water bill. Limit lawn and landscape irrigation to no more than one day a week. Prioritize and meet with commercial and industrial large water customers and meet to discuss strategies for water reduction measures including development of an activity schedule and contingency plans. Additionally, in Stage 3, a drought surcharge of 1.5 times the normal water rate applies.

In Stage 4, Emergency Reductions, customers must continue all actions from previous stages and further reduce their water use by 25% compared to their previous month's water bill. A ban on all use of drinking water except to protect public health and safety is implemented. Prioritize and meet with commercial and industrial large water customers and meet to discuss strategies for water reduction measures including development of an activity schedule and contingency plans. Prepare to implement Emergency Plan. Drought surcharges increase to 2 times the normal water rate.

The goal of Stage 5, Water Rationing, is to provide drinking water to protect public health (e.g. residences, residential health care facilities and correctional facilities). In Stage 5, all customers are only permitted to use water at the minimum required for public health protection. Firefighting is the only allowable outdoor water use and pickup locations for distributing potable water will be announced according to Taylorsville's Emergency Response Plan. Drought surcharges increase to 5 times the normal water rate.

IV. Triggers

Taylorsville is provided water solely by purchase from Energy United. When Energy United declares a water shortage Taylorsville is required to do so as well. During this time Taylorsville Utilities Director will stay in close contact with Energy United and follow their triggers.

Return to Normal

When water shortage conditions have abated and the situation is returning to normal, water conservation measures employed during each phase should be decreased in reverse order of implementation. Permanent measures directed toward long-term monitoring and conservation should be implemented or continued so that the community will be in a better position to prevent shortages and respond to recurring water shortage conditions.

V. Enforcement

The provisions of the water shortage response plan will be enforced by Town of Taylorsville personnel and local law enforcement. Violators may be reported on the Town's phone line. Citations are assessed according to the following schedule depending on the number of prior violations and current level of water shortage.

Water Shortage Level	First Violation	Second Violation	Third Violation
Voluntary Reductions	N/A	N/A	N/A
Mandatory Reductions (Stages 2 and 3)	Warning	\$250	Discontinuation of Service
Emergency Reductions	\$250	Discontinuation of Service	Discontinuation of Service
Water Rationing	\$500	Discontinuation of Service	Discontinuation of Service

Drought surcharge rates are effective in Stages 3, 4 and 5.

VI. Public Comment

Customers will have multiple opportunities to comment on the provisions of the water shortage response plan. First, a draft plan will be available at Town Hall for customers to view as well as the Town’s website. A notice will be included in customer water bill notifying them of such. Also a draft plan will be published in *The Taylorsville Times*. All subsequent revisions to the draft plan will be published at least 30 days prior to an adoption vote by Taylorsville’s Town Council.

VII. Variance Protocols

Applications for water use variance requests are available from the Town Hall. All applications must be submitted to the Town Hall for review by the Town Manager or his designee. A decision to approve or deny individual variance requests will be determined within two weeks of submittal after careful consideration of the following criteria: impact on water demand, expected duration, alternative source options, social and economic importance, purpose (i.e. necessary use of drinking water) and the prevention of structural damage.

VIII. Effectiveness

The effectiveness of the Taylorsville water shortage response plan will be determined by comparing the stated water conservation goals with observed water use reduction data. Other factors to be considered include frequency of plan activation, any problem periods without activation, total number of violation citations, desired reductions attained and evaluation of demand reductions compared to the previous year’s seasonal data.

IX. Revision

The water shortage response plan will be reviewed and revised as needed to adapt to new circumstances affecting water supply and demand, following implementation of emergency restrictions, and at a minimum of every five years in conjunction with the updating of our Local Water Supply Plan. Further, a water shortage response planning work group will review procedures following each emergency or rationing stage to recommend any necessary improvements to the plan to Taylorsville's Town Council. The Town of Taylorsville Public Works Director is responsible for initiating all subsequent revisions.

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Taylorsville, NC Code of Ordinances

CHAPTER 53: WATER CONSERVATION REGULATIONS

Section

- 53.01 Purpose
- 53.02 Stage I (Voluntary Conservation)
- 53.03 Stage II (Mandatory Conservation)
- 53.04 Stage III (Emergency Restrictions)
- 53.05 Stage IV (Water Rationing)
- 53.06 Enforcement

- 53.99 Penalty

§ 53.01 PURPOSE.

The purpose of this chapter is to establish procedures for the conservation of water by utility customers of the town during times of drought and other natural or man-made events that negatively impact the town's water supply.

(Ord. passed 8-16-02)

§ 53.02 STAGE I (VOLUNTARY CONSERVATION).

(A) The Mayor or Town Manager is authorized to implement Stage I (Voluntary Conservation) when the town's water supply situation deems necessary. The Mayor or Town Manager is further authorized to terminate Stage I (Voluntary Conservation) based upon a change in the town's water supply situation. The order to implement or to terminate Stage I (Voluntary Conservation) shall be made by public announcement, shall be published at least one time in a newspaper of general circulation in the town, and shall be forwarded to each member of the town Board of Commissioners.

(B) The order of the Mayor or Town Manager under this section shall:

- (1) Issue a water shortage advisory to the public.
- (2) Inform the public of the potential water shortage.
- (3) Request customers to practice voluntary water conservation.

(Ord. passed 8-16-02) Penalty, see § 53.99

§ 53.03 STAGE II (MANDATORY CONSERVATION).

(A) The Mayor or Town Manager is authorized to implement Stage II (Mandatory Conservation) when the town's water supply situation deems necessary. The Mayor or Town Manager is further authorized to terminate Stage II (Mandatory Conservation) based upon a change in the town's water supply situation. The order to implement or to terminate Stage II (Mandatory Conservation) shall be made by public announcement, shall be published at least one time in a newspaper of general circulation in the Town, and shall be forwarded to each member of the Town Board of Commissioners.

(B) The order of the Mayor or Town Manager under this section shall:

(1) Issue a water shortage alert to the public.

(2) Inform the public of the water shortage.

(3) Establish water conservation goals.

(4) Ban all non-essential water use, including:

(a) Watering of lawns, shrubs, trees, ornamental plants, etc. except by use of hand held containers, including a watering can or bucket.

(b) Washing of outside areas such as driveways, carports, outbuildings, etc.

(c) Residential washing of vehicles including RVs and ATVs.

(d) Filling of pools of any size or type, including "kiddie" pools.

(e) Operation of ornamental pools, ponds, or fountains.

(f) Taking water from a hydrant for any reason other than fire protection.

(5) Assist commercial and industrial users in identifying methods to conserve as much water as possible.

(6) Require all bulk water customers to implement mandatory water conservation policies.

(Ord. passed 8-16-02) Penalty, see § 53.99

§ 53.04 STAGE III (EMERGENCY RESTRICTIONS).

(A) The Mayor or Town Manager is authorized to implement Stage III (Emergency Restrictions) when the town's water supply situation deems necessary. The Mayor or Town Manager is further authorized to terminate Stage III (Emergency Restrictions) based upon a change in the town's water supply situation. The order to implement or to terminate Stage III (Emergency Restrictions) shall be made by public announcement, shall be published at least one time in a newspaper of general circulation in the town, and shall be forwarded to each member of the Town Board of Commissioners.

(B) The order of the Mayor or Town Manager under this section shall:

(1) Issue water shortage emergency statement to the public.

(2) Inform the public of a water emergency.

(3) Set aggressive water conservation goals.

(4) Ban all non-essential water use as defined in § 53.03.

(5) Monitor all water related activities, especially with compliance and bans.

(6) Require all commercial and industrial users to identify methods to conserve as much water as possible.

(7) Require all bulk water customers to implement emergency water restrictions.

(Ord. passed 8-16-02) Penalty, see § 53.99

§ 53.05 STAGE IV (WATER RATIONING).

(A) The Mayor or Town Manager is authorized to implement Stage IV (Water Rationing) when the town's water supply situation deems necessary. The Mayor or Town Manager is further authorized to terminate Stage IV (Water Rationing) based upon a change in the town's water supply situation. The order to implement or to terminate Stage IV (Water Rationing) shall be made by public announcement, shall be published at least one time in a newspaper of general circulation in the town, and shall be forwarded to each member of the Town Board of Commissioners.

(B) The order of the Mayor or Town Manager under this section shall:

(1) Alert the public of water rationing.

(2) Inform the public of a state of water emergency.

(3) Ban all non-essential water use as defined in § 53.03.

(4) Begin mandatory allocation of water, which may include temporary disconnection of water to non-residential users.

(5) Immediately reduce water usage by at least 25%.

(6) Require all bulk water customers to implement water rationing policies.

(Ord. passed 8-16-02) Penalty, see § 53.99

§ 53.06 ENFORCEMENT.

All elected officials and departments of the town shall monitor and report all violations of this section to the Town Manager or Director of Public Works. The Town Manager or Director of Public Works shall enforce penalties as defined in § 53.99.

(Ord. passed 8-16-02) Penalty, see § 53.99

§ 53.99 PENALTY.

A person who knowingly or intentionally violates or causes the violation of any restriction or prohibition on the use of water or related activities contained in the following stages of water conservation orders shall be punished as shown for each stage:

(A) Stage I (Voluntary Conservation) - No penalty.

(B) Stage II (Mandatory Conservation) - Warning for first violation; \$100 fine for second violation; additional \$200 fine for each violation over three.

(C) Stage III (Emergency Restrictions) - \$100 fine for first violation; \$200 fine for second violation; additional \$300 fine for each violation over three.

(D) Stage IV (Water Rationing) - \$300 fine for first violation; \$400 fine for second violation; additional \$500 for each violation over three.